

Product	Product Version	Uses log4j V2.X (Yes/No)	Remediation Steps	Knowledge Item
WFM IEX	7.3 And above with RTAM integration	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
WFM IEX	7.3 And above without RTAM integration	No	Not Applicable	
WFM IEX	Versions 6.5 - 7.2	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
WFM IEX	6.4 And below	No	Not Applicable	
RCP	All Versions	No	Not Applicable	
NPM	All Versions	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
ICM	All Versions	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
Engage	7.X	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	<a href="#">KB0087658</a>
Engage	6.X	No	Not Applicable	
Real Time Authentication	All Versions	No	Not Applicable	
Compliance Center	All Versions	No	Not Applicable	
Robotic Process Automation	7.X	Yes	Version 7.2 - Create 'Service Pack Deployment' Service Request from the portal main page. Version 7.1, 7.3, 7.4 Actively testing remediation steps. Plan to release on EOD Dec 14th. Version 7.0, 7.5 Actively testing remediation steps. Plan to release on EOD Dec 15th.	<a href="#">KB0087660</a>
Robotic Process Automation	6.X	No	Not Applicable	
Nexidia IA	12.3	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
Nexidia IA	Below 12.3	No	Not Applicable	
Quality Central	12.3	Yes	Create 'Service Pack Deployment' Service Request from the portal main page.	
Quality Central	Below 12.3	No	Not Applicable	
DEF	All Versions	No	Not Applicable	
Real-Time Personalization	All Versions	No	Not Applicable	
Public Safety - Inform	All Versions	No	Not Applicable	
Public Safety - Investigate	All Versions	No	Not Applicable	
Trading Floor - NTR	All Versions	No	Not Applicable	
Trading Floor - NTR-X	All Versions	No	Not Applicable	
Trading Floor - COMPASS Lite & Plus	All Versions	No	Not Applicable	
Trading Floor - COMPASS Advanced	All Versions	Yes	Actively testing remediation steps. Plan to release on EOD Dec 16th.	
Actimize - ActOne	6.2 - 6.5	Yes	Review KA for detailed remediation plan	<a href="#">KB0087680</a>
Actimize - ActOne	6.0-6.1	No	Not Applicable	
Actimize - RCM	5.13,14	Yes	Review KA for detailed remediation plan	<a href="#">KB0087683</a>
Actimize - RCM	5.12 and below	No	Not Applicable	
Actimize - AIS	All Versions	No	Not Applicable	
Actimize - UDM	All Versions	No	Not Applicable	
Actimize - IFM	4.15, 4.11 and below	No	Not Applicable	
Actimize - IFM	10.1,10.2	Yes	Review KA for detailed remediation plan	<a href="#">KB0087661</a>
Actimize - XDT	All versions	No	Not Applicable	
Actimize - SAM	9.1.2 and above	Yes	Review KA for detailed remediation plan	<a href="#">KB0087678</a>
Actimize - SAM	9.1.1 and below	No	Not Applicable	
Actimize - CDD	10.0.4 and above	Yes	Review KA for detailed remediation plan	<a href="#">KB0087692</a>
Actimize - CDD	10.0.3 and below	No	Not Applicable	
Actimize - CDD EntityView	1.0.0 to 1.1.0	No	Not Applicable	
Actimize - WLX	10.1.0 and above	No	Not Applicable	
Actimize - WLF	All versions	No	Not Applicable	
Actimize - CTR	All versions	No	Not Applicable	
Actimize - STAR FINTRAC	2.3.0, 2.2.0	Yes	Review KA for detailed remediation plan	<a href="#">KB0087667</a>
Actimize - STAR FINTRAC	2.1.0	No	Not Applicable	
Actimize - QAS ERCM	6.3 and above	Yes	Review KA for detailed remediation plan	<a href="#">KB0087674</a>
Actimize - STAR FINCEN SAR	3.0.0	Yes	Review KA for detailed remediation plan	<a href="#">KB0087669</a>
Actimize - STAR HKMA	2.3	Yes	Review KA for detailed remediation plan	<a href="#">KB0087670</a>
Actimize - STAR INFRA	3.0.0, 2.0.2	Yes	Review KA for detailed remediation plan	<a href="#">KB0087671</a>
Actimize - STAR FIC	2.1.0	No	Not Applicable	
Actimize - STAR FINCEN CTR	2.5.0	Yes	Review KA for detailed remediation plan	<a href="#">KB0087673</a>
Actimize - STAR ZKA-SAR	2.1	No	Not Applicable	
Actimize - STAR NCA-SAR	2.1	No	Not Applicable	
Actimize - QAS ERCM	6.3 and above	Yes	Review KA for detailed remediation plan	<a href="#">KB0087674</a>
Actimize - QAS ERCM	6.2.0 and below	No	Not Applicable	
Actimize - SP	4.2,4.3,5.0	No	Not Applicable	
Actimize - FMC Communication Surv	4.2, 4.3, 4.4	Yes	Actively testing remediation steps. Plan to release on EOD Dec 14th. Affecting Utilities only	
Actimize - MSE	5.8, 5.9, 5.10	No	Not Applicable	
Actimize - MSE	5.12	Yes	Actively testing remediation steps. Plan to release on EOD Dec 14th. Affecting Utilities only	
Actimize - ECOI	3.11	Yes	Actively testing remediation steps. Plan to release on EOD Dec 14th. Affecting Utilities only	
Actimize - Customized Plugins			Please contact support and create a case to be reviewed	
ContactEngine	All versions	No	Not Applicable	